

Here's what some of our our clients think of Fife Shopping & Support Services.

I am really grateful for the shopping service. It is brilliant having a lady who is such a capable person using her initiative in what shopping is needed. She deals with the cash in a very professional manner, she is very reliable and keeps me informed if there are any issues developing with my aunt.

The shopping service is one of the main supports allowing my aunt to stay at home. Without the service, she would have less contact, no access to money and providing shopping would be really difficult. Thank you Fife Shopping & Support Services

Mathew Aitken


For any information or an informal chat about how our services could help you and your family, please get in touch.

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Shopping.
Pay bills, collect pension.
Collect prescriptions.
Housework.
Bank services.
Gardening & maintenance

FIFE SHOPPING &
SUPPORT SERVICES



FIFE SHOPPING &
SUPPORT SERVICES



I just wanted write and thank you for the excellent housekeeping service you provide. Mum's housekeeper is an absolute godsend, very thorough but most importantly reliable and has a good relationship with Mum.

As Mum is getting on a wee bit I am very reassured to know that I can trust Ann and know that Mum is happy and relaxed having her around.

The supports your service provides assists many elderly and disabled people to have more control and independence and enables them to live in their homes without having to rely heavily on neighbours or families. I wish you every success for the future and know that if Mum needed additional support with shopping, bill paying etc, I can call on you at any time.

Mrs F Russell



Please like us on Facebook

Check out our website:

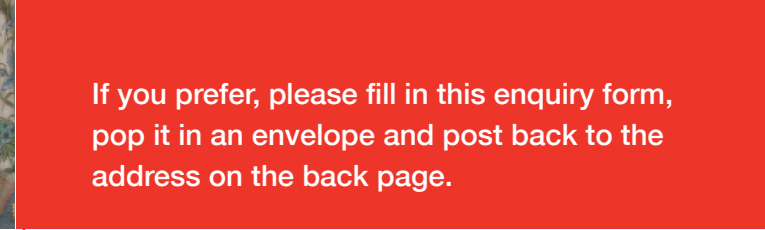
www.fifeshoppingandsupportservices.co.uk

*Do you need help
with the above?*

**We are a registered charity
providing help and services
throughout Fife, supporting your
independent living needs.**

Fife Shopping & Support Services Ltd is a registered charity. Registered Charity Number: SC042624

www.fifeshoppingandsupportservices.co.uk



Fife Shopping and Support Services is a charitable, not for profit company, set up to provide frail and housebound elderly people and disabled adults in the community with support to maintain independence within their own homes.

We currently provide services across Fife assisting with shopping, pension collections, housework, gardening and bank services. We are continually developing new supports as client's make individual requests.

To fund the service we ask clients to pay a charge towards the costs of the service depending on the level of service they receive.

As a registered charity we also raise funds through fundraising with the intention of keeping charges to clients as low as possible. As the number of clients using the service increases and funds are raised we will use the increased income to reduce the overall charges to all our clients.

It is our intention that the service develops into a low cost provider to vulnerable people across Fife.

Our managers and staff are checked with the police and other registered authorities to ensure they are fit people to provide services to vulnerable client's in their homes providing clients with the assurance that they are in safe hands.

Our experienced trained staff will visit your home to collect your shopping lists, cash and where applicable pension or other post office transaction documents and carry out your shopping and transactions returning shopping, change, cash and receipts the same day.

Q. What days do you operate?
A. Currently we operate Mon to Friday 08:30 to 5pm

Q. Where do you provide services?
A. Across Fife

Q. How do I get a service?
A. By completing an application form and sending it to our offices in Glenrothes. If you prefer call us on 01592 653344 for more information.

Q. What will I be charged?
A. You will be assessed for your service/s and advised of the cost by your support assistant. Weekly shopping services start from £4.80. Housework £11.80/hour. A reduction of £2/week is offered where 2 or more services are taken. Charge lists for our full range of services are available on request by calling 01592 653344.

Q. Where do you buy my shopping?
A. Our Support Assistants use the Supermarkets and shops in your local area.

Q. How do I pay?
A. You can pay your support assistant in cash along with your shopping transactions. If you receive housework support you may prefer to set up a standing order.

Q. How often is the service provided?
A. It is up to you and can be discussed with a Service Manager when you make an application.

If you require the services we offer please call us on 01592 653344 for further information.

If you prefer, please fill in this enquiry form, pop it in an envelope and post back to the address on the back page.

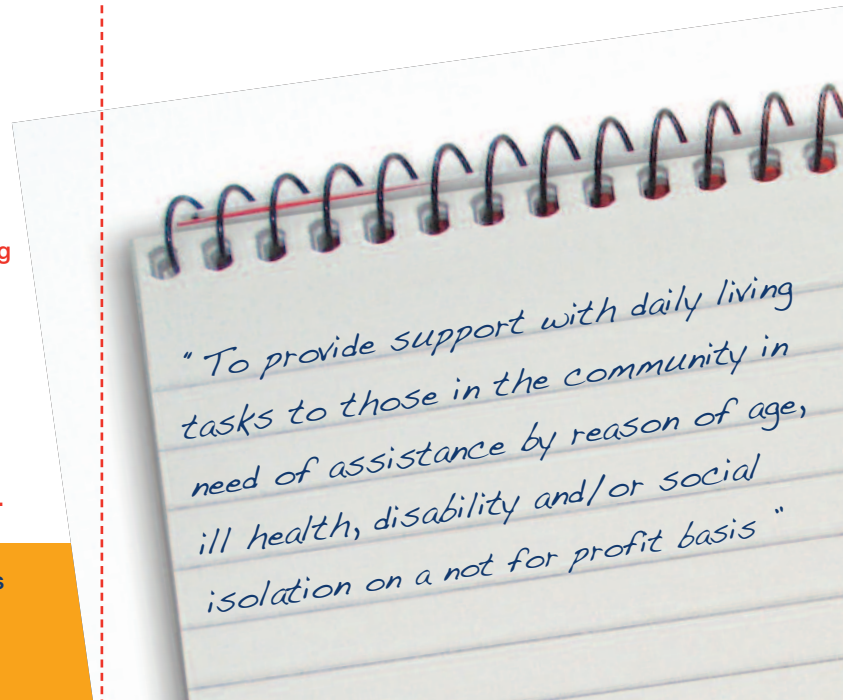
Name:

Address:

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Postcode:

Telephone:



" To provide support with daily living tasks to those in the community in need of assistance by reason of age, ill health, disability and/or social isolation on a not for profit basis "